



USEFUL INFORMATION FOR ALL OUR ESTEEMED GUESTS
TERMS AND POLICIES

1. **Check In Time:** 15.00 hrs **Check Out Time:** 12.00 hrs
2. **Breakfast Time:** 07.00-10.00 hrs **Lunch Time:** 13.00-14.30 hrs **Dinner Time:** 19.00 - 21.30 hrs
3. **Late Check Out Request** - Charge of €10 per every hour after the official check out time 12.00 hrs. After 18.00 hours full room rate will be applied.
Apply to the Front Desk no later than 11:00 hrs. **One day prior to departure - Always upon availability.**
4. **Spa** opening hours from 10.00 - 19.00 hrs daily. **Gym room** is open from 08.00 - 20.00 hrs daily.
5. **Non-Residents** is **not** permitted to stay overnight in the Hotel due to Safety Reasons.
6. **Ala Carte Menu** is available from 10.30 - 17.30 hrs at the pool bar.
7. **Bar Opening hours** by the pool from 09.00 - 01.00 hrs.
8. **Dress Code** is expected to be applied at the Minos Restaurant during Dinner service.
9. **The Key Holder Card** must be shown to the Head Waiter when entering at Minos Restaurant for Dinner.

10. **The Room Service Charge** per order is €3.75
11. **For Breakfast** in your Room call (No 12) Minos Restaurant before 10:00 hrs (Room charge service applied).
For Ala Carte in your Room call (No 14) Service hours from 10.30 - 17.30 hrs. (Room charge service applied).
For Snacks in your Room (List in the room) call (No 12) from 20.30pm - 21.30 hrs.(Room charge service applied).

12. **Pool towels** can be picked up and returned from/to the Pool Towels Shop from 09:00 – 18:00 hrs.
Only 1 pool towel is provided per guest per day. The pool towels to be used only around the swimming pool.
Pool towel cards must be returned to the Front Desk upon check out. For lost pool towel cards, a charge of €10 per card will be applied.
13. **Steam bath & Sauna** free of charge an appointment is required. Apply to the Spa counter (call 3018) an hour prior to the expected use time. Maximum time for using the facilities 30 minutes.

14. **The Outdoor Swimming pool** is not heated.
The Indoor swimming pool is heated during spring season only. Opening hours: 09:00-19:00 hrs

15. **Wireless Network** is free throughout the hotel. For an assistance apply at the Front Desk.

16. **Smoking** inside the room is not recommended for Safety Reasons.
Smoking is allowed only on the balcony **as long as the balcony door is closed** otherwise, the fire alarm will sound.
17. **Smoking Device Shisha (Nargile)** in the room including balcony is prohibited for Safety Reasons.
Also, as per European Law smoking is prohibited in all indoor public areas, including outdoor Restaurant, indoor Bar and Lobby area.

18. **Food and Beverages products** cannot be consumed around the swimming pool for Health and Safety Reason.
19. **Food and Beverages products** can not be consumed at the pool bar area if not bought from the Hotel.
20. **Portable stereo disk players or other similar devices** are prohibited around the swimming pool.
21. **Any games including volley ball and rackets, are not permitted within the swimming pool.**
22. **Screaming and shouting** around the swimming pool cannot be accepted.
23. **No pets** are allowed within the hotel.
24. **Hanging Wet Towels** on the balcony of the room is not recommended. Pls use the hangers on the balcony.

25. Minimum days for upgrading to all-inclusive terms: 3 days
26. If you would like to upgrade your terms of stay or your type of room, please contact the Front Desk.

27. If not checked out on time (12.00 hrs) the hotel staff may obtain the right to collect all guests' belongings in the room, pack them and place them in a store out of the room.

Always our service to your convenience!





nestor hotel

LUXURY DECKS

WITH TWO SUNBEDS AND AN UMBRELLA

DAILY CHARGE PER DECK (FOR 2 PERSONS)

APR & NOV €12

MAY, JUNE & OCT €15

JULY, AUG & SEPT €20

...Special Offer...

Upon Availability
€5.00 Per deck
Rent a Deck from
16.00 hrs till 19.00 hrs
(No services provided)

**Payable to the pool attendant/lifequard desk
from 08:30 – 09:00 in the morning**

by the swimming pool.

The above price includes:

CHILLED FACE TOWELS
FRESH FRUITS
HOMEMADE CHILLED CREAM
BOTTLE OF WATER (ONLY IN PERIOD
JULY, AUG & SEPT)

**FOR ANY ASSISTANCE, PLEASE APPLY
TO THE POOL ATTENDANT.**

POLICY AND PROCEDURE FOR DECK RENTAL

- NO PRE-BOOKING CAN BE MADE. ONLY FROM 08:30 – 09:00 hrs ON THE SAME DAY.
- A RESERVATION SHOULD BE MADE WITH THE POOL ATTENDANT. UPON THE RESERVATION A ROUND SILVER SIGN (RESERVED – PAID), WILL BE GIVEN TO THE GUESTS WHICH MUST HUNG ON THE UMBRELLAS AN INDICATION OF THE RESERVED DECK.
- A RESERVED, PAID DECK IS VALID FOR THE WHOLE DAY (SAME DAY).
- BOOKING A LUXURY SUN DECK DAILY (IN A ROW) IS NOT ALLOWED, UNLESS THERE IS AVAILABILITY. THE POLICY IS TO GIVE THE OPPORTUNITY TO ALL GUESTS OF THE HOTEL TO RENT A DECK IF THEY WISH.
- ONLY HOTEL'S RESIDENTS ARE ALLOWED TO RENT A DECK.
- IF BY 09:00 hrs, NO DECK WILL BE LEFT AVAILABLE FOR A GUEST, WHO IS REQUESTING TO RENT A DECK, WAITING IN THE QUEUE, THEN A NOTE WILL BE WRITTEN BY THE POOL ATTENDANT TO GIVE PRIORITY TO THE SPECIFIC GUEST FOR THE NEXT MORNING IF POSSIBLE.
- DUE TO THE VERY LIMITED NUMBER OF DECKS, THE MAIN EFFORT OF THE HOTEL IS TO OFFER TO AS MANY GUESTS AS POSSIBLE THE OPPORTUNITY TO ENJOY OUR LUXURY SUN DECKS.
- LEAVING POOL TOWELS ON THE LUXURY SUN DECKS IS STRICTLY FORBIDDEN. ANY TOWELS LEFT ON THE DECKS WILL BE REMOVED BEFORE 09:00 hrs AND TURNED IN TO THE POOL ATTENDANT WHERE YOU WILL BE ABLE TO COLLECT THEM FROM HIM/HER.
- SUNBEDS & UMBRELLAS (LIGHT BLUE COLOUR) SITUATED AROUND THE SWIMMING POOL ARE FREE OF CHARGE. THE HOTEL'S POLICY RESTRICTS THE PRE-RESERVATION OF SUNBEDS.

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